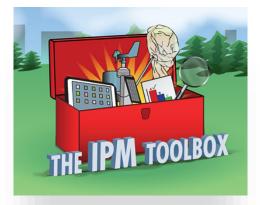
### Inclusive and Equitable IPM Organizations – An Evidence Based Approach

#### Shannon Archibeque-Engle, PhD

Vice President for Diversity Colorado State University



### Northeastern IDN/ Center



United StatesNational InstituteDepartment ofof Food andAgricultureAgriculture



VICE PRESIDENT FOR DIVERSITY COLORADO STATE UNIVERSITY

#### Webinar Details





Live Transcription

A recording of this webinar will be available within a week at

http://www.neipmc.org/go/ipmtoolbox





### We Welcome Your Questions

Please submit a question <u>at any time</u> using the Q&A feature to your right at any time

If you'd like to ask a question anonymously, please indicate that at the beginning of your query.





#### Webinar Presenter

Dr. Shannon Archibeque-Engle Vice President for Diversity Colorado State University







# Some Questions for You









# Inclusive and Equitable IPM Organizations – An Evidence Based Approach

### Shannon Archibeque-Engle, PhD



VICE PRESIDENT FOR DIVERSITY COLORADO STATE UNIVERSITY



### Purpose

Define and explore practices to promote inclusive and equitable organizations



# The time for excuses is well past.

Juan Luciano, President and CEO, ADM August 25, 2020

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# What about Ag and Land Grant Universities?

• Land-grab Universities by Robert Lee and Tristan Ahtone <u>https://www.hcn.org/issues/52.4/indigenous-affairs-education-land-grab-universities</u>

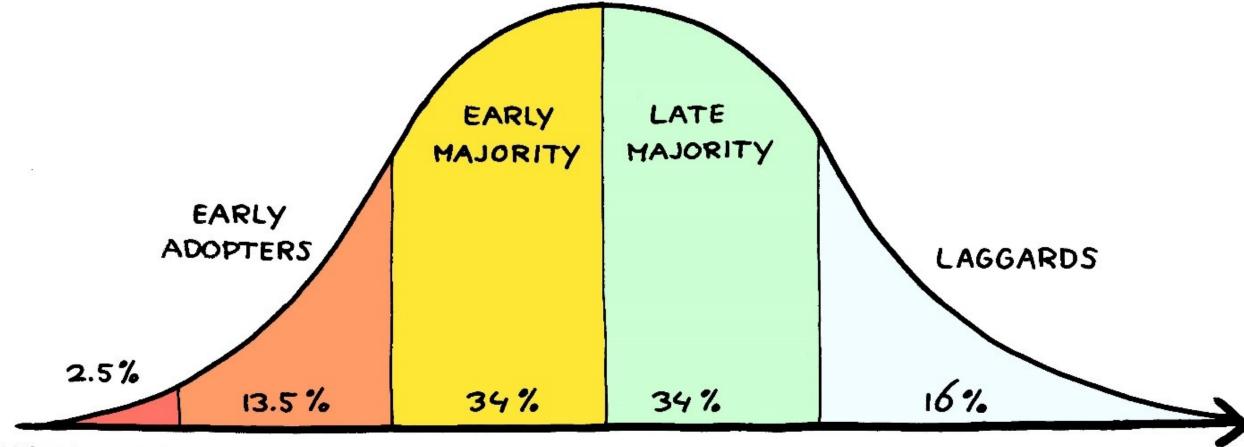
- "Why New Research Calls Some Flagships 'Land-Grab Universities'" by Bennett Leckrone https://www.chronicle.com/article/why-new-research-calls-some-flagships-land-grab-universities/
- The People Who Profited Off the Trail of Tears by Caitlin Fitz https://www.theatlantic.com/magazine/archive/2020/05/claudio-sant-unworthy-republic-trail-of-tears/609097/
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## And a couple of books...

- <u>Ebony and Ivy: Race, Slavery, and the Troubled History of America's Universities</u> by Craig Steven Wilder
- White Guys on Campus: Racism, White Immunity, and the Myth of the "Post-Racial" Higher Education by Nolan L. Cabrera
- How to be an Antiracist by Ibram X. Kendi
- <u>White Fragility</u> by Robin DiAngelo
- An African American and Latinx History of the United States by Paul Ortiz









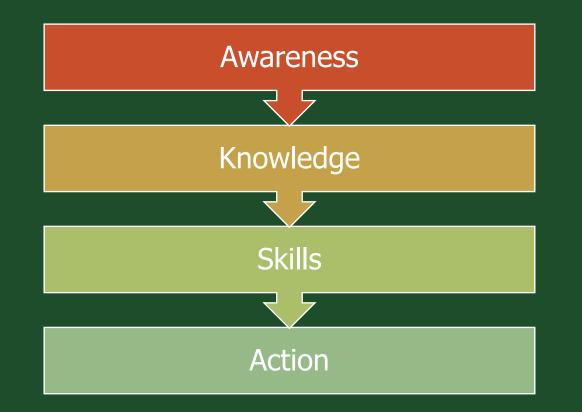
# **Goal** Dispel Myths

- We don't know what to do.
  - At least 40 (70) years of research and literature.
- The solution is recruitment.
  - National Academic Advising Association and others: *It is unethical to recruit without a retention plan.*
- We are without options.
- "Just because you are doesn't mean you understand and just because you aren't doesn't mean you don't."

-Rev. Dr. Jamie Washington

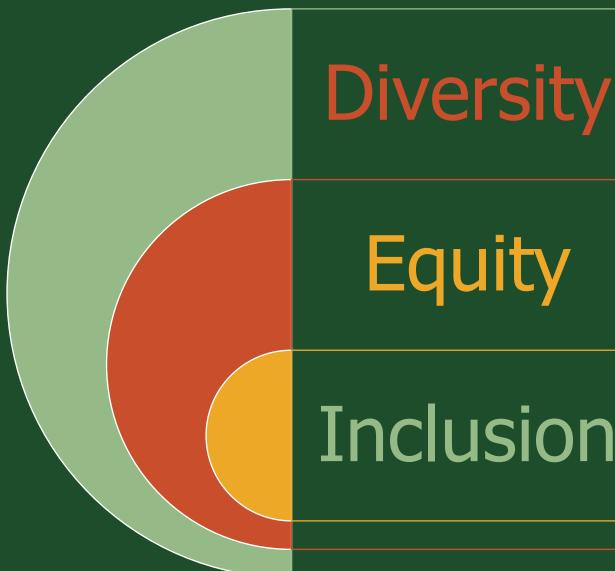


### Multicultural Competency Model



Sue, D. W. & Sue, D. (2013). *Counseling the Culturally Diverse: Theory and Practice*. (6th edition). Hoboken, New Jersey: John Wiley & Sons.





•Refers to all the ways in which people differ, and it encompasses all the different characteristics that make one individual or group different from another.

• CSU recognizes 19 different factors

•Distinguished from equality: Whereas equality means providing the same to all, equity means recognizing that we do not all start from the same place and must acknowledge and make adjustments to imbalances. The process is ongoing, requiring us to identify and overcome intentional and unintentional barriers arising from bias or systemic structures. • Examples: shoes that fit

# Inclusion

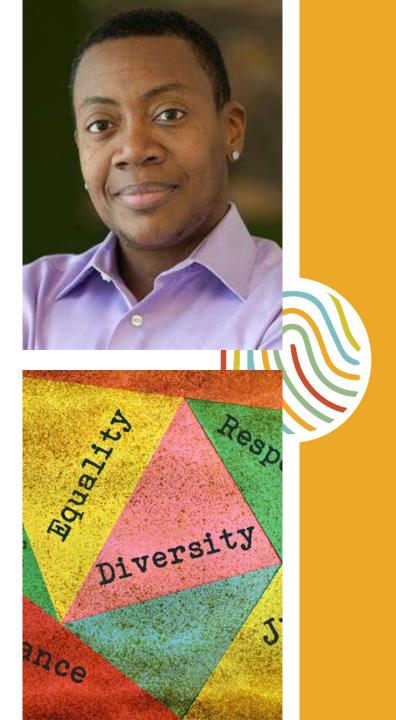
•Inclusion is the action or state of including or of being included within a group or structure. More than simply diversity and numerical representation, inclusion involves authentic and empowered participation and a true sense of belonging • Welcomed, Valued and Affirmed

Sources: https://www.aecf.org/resources/race-equity-and-inclusion-action-guide https://www.racialequitytools.org/glossary

### Language of Appeasement by Dr. D-L Stewart

- Diversity asks, "Who's in the room?" Equity responds: "Who is trying to get in the room but can't? Whose presence in the room is under constant threat of erasure?"
- Inclusion asks, "Has everyone's ideas been heard?" Justice responds, "Whose ideas won't be taken as seriously because they aren't in the majority?"

https://www.insidehighered.com/views/2017/03/30/colleges-need-language-shift-not-one-you-think-essay





#### **Diversity at CSU**

- age
- culture
- disability
- ethnicity
- first generation • status
- familial status
- gender identity
  physical and expression
- geographic background
- marital status
- national origin

- race
- religious and spiritual beliefs
- sex
  - sexual orientation
  - socioeconomic status
  - appearance
  - medical diagnosis
  - documentation status
  - veteran status

Special attention to historically marginalized and excluded populations.

Not everyone has had the same historical access to resources

We have multiple intersecting identities

Identities influence how we experience an organization

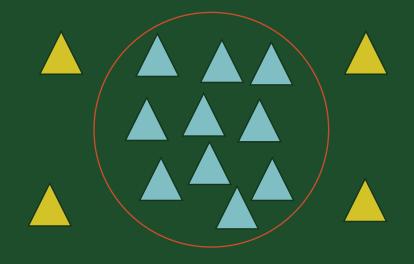
### Mattering and Marginality

# Mattering – indicates a person is important, appreciated and valued

- 1. Attention feeling noticed
- 2. Importance the belief one is cared about
- 3. Connection- feeling that someone will be proud of what one does or will sympathize with one's failure
- 4. Dependence the feeling of being needed
- 5. Appreciation the feeling that one's efforts are appreciated by others

=retention, success, productivity

Marginality – state where a person feels ignored, shunned, separated, or on the "fringe".



#### = decreased moral, lack of investment, departure



# Efforts to increase DEI must exist in THREE distinct areas





If you want to:

- Enhance competency
- Increase Personal responsibility
- Develop individual awareness
- Learn and promote inclusive individual actions

#### You need to:

Participate in professional development

Learn language which promotes visibility and inclusion

Develop awareness of own implicit and explicit bias

Recognize and address microaggressions



#### If you want to:

- Change departmental culture
- Promote inclusive group norms
- Improve inter/intra group dynamics

#### You need to:

Hold people accountable

Consistent and relevant evaluations

Define and use equitable practices

Develop social identity consciousness



#### If you want to:

- Make structural changes
- Create equitable policies

#### You need to:

Evaluate structures and policies for inequity

Audit physical space

Be willing to make changes



### Goal: Diverse, Equitable, and Inclusive (DEI) Organization





# What is a DEI Organization?

- 1. Inclusion refers to a cultural and environmental feeling of belonging.
- 2. It can be assessed as the extent to which employees are valued, respected, accepted and encouraged to fully participate in the organization.
- 3. Employees in inclusive environments feel appreciated for their unique characteristics and are therefore comfortable sharing their ideas and other aspects of their true authentic selves.
- 4. Diversity, equity, and inclusion are central to our organizational functions, priorities, and employee culture.



#### Benefits to the organization

- Higher job satisfaction and morale.
- Lower turnover.
- Higher productivity.
- Improved problem solving throughout the organization.
- Increased creativity and innovation.
- Improving the quality of personnel through better recruitment and retention.
- Decreased vulnerability to legal challenges.

- Benefits to teaching
- You can connect and engage with a variety of students.
- You are prepared for when controversial material is discussed.
- Students connect with course materials that are relevant to them.
- Students feel comfortable in the classroom environment to voice their ideas/thoughts/questions.
- Students are more likely to • experience success in your course through activities that support their learning styles, abilities, and backgrounds.

Ambrose, S. A., Bridges, M.W., DiPietro, M. & Lovett, M.C. (2010). How learning works: Seven research-based principles for smart teaching. San Francisco, CA: Jossey Bass.

Sabharwal, M. (2014). Is diversity management sufficient? Organizational inclusion to further performance. Public Personnel Management, 43(2), 197-217.

### If we know it's beneficial, what stops us?

1. How are you increasing your own awareness and competency?

2. How are you explicit about your commitment to DEI?

3. How are you attending to policy and metrics?





### "The culture of any organization is shaped by the worst behavior the leader is willing to tolerate." Gruenter and Whitaker, 2015

Multicultural Organizational Development Model (MCOD)

Developed by

#### Dr. Bailey Jackson Dr. Rita Hardiman Dr. Evangelina Holvino

Jackson, B. W (2006). Theory and practice of multicultural organization development. In Jones, B.B. & Brazzel, M. (Eds.), The NTL Handbook of Organization Development and Change (pps. 139 154). San Francisco, CA: Pfeiffer.

Jackson, B. W., & Hardiman, R. (1994). Multicultural organization development. In E. Y. Cross, J. H. Katz, F. A. Miller, & E. W. Seashore (Eds.), The promise of diversity: Over 40 voices discuss strategies for eliminating discrimination in organizations (pp. 231-239). Arlington, VA: NTL Institute.

Jackson, B. W. and Holvino, E. V. (1988, Fall), Developing multicultural organizations, Journal of Religion and Applied Behavioral Science (Association for Creative Change), 14-19. Marchesani, L. S. and Jackson, B. W. (2005), Transforming higher education institutions using Multicultural Organizational Development: A case study at a large northeastern university. In M. L. Ouellett (Ed.), Teaching inclusively: Resources for course, department and institutional change in higher education (pp. 241-257). Stillwater, OK: New Forums Press. "a level of social justice must be achieved before social diversity can be pursued. Many have tried unsuccessfully to move directly to social and cultural diversity objectives.... without adequately attending to the absence of social justice.

... The goal of becoming an MCO involves achievement of social justice (an antiexclusionary objective) and social diversity (an inclusionary objective)" (p. 179).

\* Jackson (2014)

# A Multicultural Organization

Jackson, Hardiman, and Holvino

1. Clear <u>commitment</u> to creating an inclusive organization

2. Seeks, develops, and values the <u>contributions and talents of all members</u>

3. Includes <u>all members as active participants</u> in decisions that shape the organization

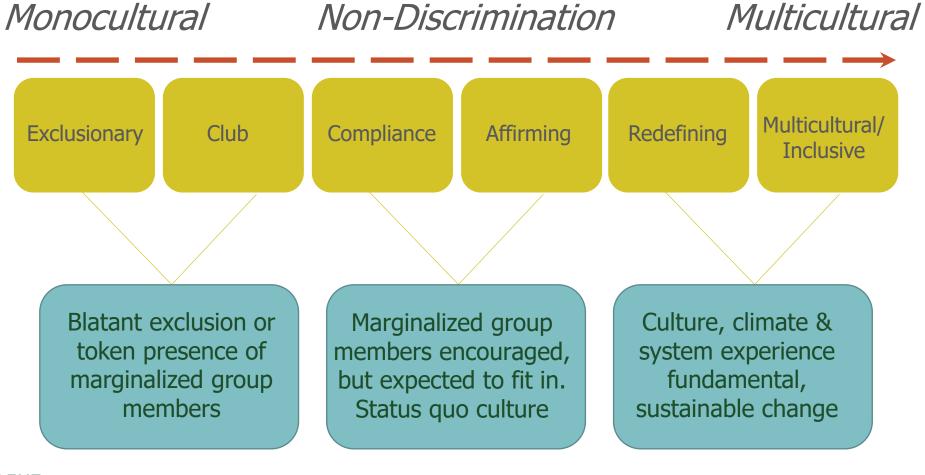
4. <u>Employees reflect diverse social and cultural groups</u> throughout all levels of the organization; and <u>demonstrate the multicultural competencies</u> to serve the increasingly diverse student populations

5.<u>Acts</u> on its commitment to <u>eliminate</u> all forms of <u>exclusion/discrimination</u> within the organization, including racism, sexism, heterosexism, ageism, classism, ableism, religious oppression, etc.

6.Follows through on broader social and environmental responsibilities



# **MCOD Continuum**





### MCOD Stages



# Monocultural Organizations modified from Dr. Kathy Obear, drkathyobear.com

Stage 1: The Exclusionary Organization

- Openly maintains the privileged group's power and privilege
- Deliberately restricts membership
- Intentionally designed to maintain dominance of one group over others
- Overt discriminatory, exclusionary, and harassing actions go unaddressed
- Unsafe and dangerous environment for marginalized group members

#### Stage 2: "The Club"

- Maintains privilege of those who have traditionally held power and influence
- Monocultural norms, policies, and procedures of privileged culture viewed as the only "right" way: "business as usual"
- Privileged culture institutionalized in policies, procedures, services, etc.
- Limited number of "token" members from other social identity groups allowed in IF they have the "right" credentials, attitudes, behaviors, etc.
- Engages issues of diversity and social justice only on club member's terms and within their comfort zone



# Non-Discriminating Organizations

modified from Dr. Kathy Obear, drkathyobear.com

## Stage 3: The Compliance Organization

- Committed to removing some of the discrimination inherent in the Club organization
- Provides some access to some members of previously excluded groups
- No change in organizational culture, mission, or structure
- Focus: Do not make waves, or offend/challenge privileged group members
- Efforts to change profile of workforce (at bottom of organization)

• Token placements in staff positions: Must be "team players" and "qualified"

- Must assimilate into organizational culture
- Must not challenge the system or "rock the boat"
- Must not raise issues of sexism, racism, classism, heterosexism...

#### Stage 4: The Affirming Organization

- Demonstrated commitment to eliminating discriminatory practices and inherent advantages
- Actively recruiting and promoting members of groups that have been historically denied access and opportunity
- Providing support and career development opportunities to increase success and mobility of members of groups that have been historically denied access and opportunity
- Employees encouraged to be non-oppressive through awareness trainings
- Employees must assimilate to organizational culture



# Multicultural Organizations

modified from Dr. Kathy Obear, drkathyobear.com

#### Stage 5: The Redefining Organization

- In transition
- Actively working towards developing an inclusive organization
- Moving beyond "nondiscriminatory," "nonoppressive" to proactively inclusive
- Actively working to create environment that "values and capitalizes on diversity"
- Actively working to ensure full inclusion of all members to enhance growth and success of organization
- Questions limitations of organizational culture: mission, policies, programs, structures, operations, services, management practices, climate, etc.
- Engages and empowers all members in redesigning and implementing policies, practices, services and

### Stage 6: The Multicultural Organization

- Mission, values, operations, and services reflect the contributions and interests of the wide diversity of cultural and social identity groups
- Leaders and members act on the organizational commitment to eradicate all forms of oppression within the organization
- Members across all identity groups are full participants in decision-making
- Actively works in larger communities (regional, national, global) to eliminate all forms of oppression and to create multicultural organizations



## Strategic Goals for moving through MCOD

modified from Dr. Kathy Obear, drkathyobear.com

- Stage 1: The Exclusionary Organization
  - Identify all areas where discrimination and harassment occur
  - Eliminate practices, policies, and actions that are exclusionary, harassing, and discriminating
  - Implement policies, practices, and accountability structures to ensure the physical and psychological safety of members
- Stage 2: "The Club"
  - Create the infrastructure to recommend organizational changes
  - \*Assess the current climate, culture, and organizational practices
  - Review and revise, as needed, core statements and policies: mission, vision, human resource policies/practices, etc.
  - Map out current recruitment and hiring practices; shift practices and policies in order to successfully hire a racially diverse, culturally competent staff and faculty
  - Identify current retention and development practices for members of underrepresented groups; implement additional programs and practices



# Climate Audit

- Does your student body reflect the demographics of the state?
- Do your faculty and staff reflect the demographics of the state?
- Student Success Indicators
  - 4 and 6 year graduation rates
  - FG/Pell/Minoritized vs. not FG/not Pell/White, etc. (https://www.nactateachers.org/attachments/article/2471/16%20%20Archibeque-Engle.pdf
- Salary Equity Exercises
- Student Climate Survey
- Employee Climate Survey
  - <u>https://diversity.colostate.edu/data/em</u> ployee-climate-survey/





### Recruitment, Retention, and Promotion

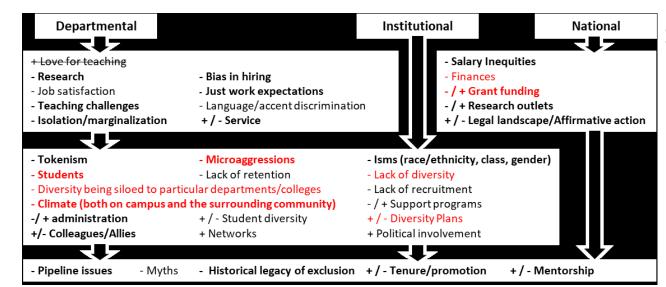
Best Practices, A. Romero Jr. (2017)

- Inclusive Interviewing
- Onboarding
- Campus Climate Assessment
- Comprehensive Diversity Plan
- Promoting Diversity
- Search Processes
- Cluster Hiring
- Multicultural Resource Directory
- Funding Initiatives
- Mentoring Programs
- Retention Studies
- Leadership Opportunities for Minoritized Hires



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**Figure 1** - Supports (+) and challenges (-) within and across departmental, institutional and national contexts - adapted Turner et al. (2008). Faculty of color in academe: What 20 years of literature tells us (note: items crossed out were identified by Turner, but not during recent studies)

#### Resources

- <u>Diversity.colostate.edu</u>
- <u>https://www.racialequitytools.org/plan/informing-the-plan/organizational-assessment-tools-and-resources</u>
- University of Southern California's Center for Urban Education, <u>https://www.cue-tools.usc.edu/</u>
- 'More Rivers to Cross' <a href="https://diverseeducation.com/article/174016/">https://diverseeducation.com/article/174016/</a>
- <u>https://www.showingupforracialjustice.org/white-supremacy-culture-characteristics.html</u>
- Consultants
  - Rev. Dr. Jamie Washington, https://washingtonconsultinggroup.net/
  - Dr. Kathy Obear, https://drkathyobear.com/
  - dra. becky martinez, https://www.infinitymartinez.com/
  - Dra. Carmen Rivera, <u>seerivera@gmail.com</u>







#### Thank You



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### Some Questions for You



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#### **Upcoming Webinars**

LGBTQ in IPM in Northeast Round Table Discussion June 20, 2022, 2:00 p.m. Facilitators: Mary Centrella, Cornell Cooperative Extension Pesticide Safety Education Program & Kim Skyrm, Chief Apiary Inspector, Massachusetts Department of Agricultural Resources



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#### Land Acknowledgment

Cornell University in Ithaca, New York.

Cornell University is located on the traditional homelands of the Gayogohó:nọ' (the Cayuga Nation). The Gayogohó:nọ' are members of the Haudenosaunee Confederacy, an alliance of six sovereign Nations with a historic and contemporary presence on this land. The Confederacy precedes the establishment of Cornell University, New York state, and the United States of America. We acknowledge the painful history of Gayogohó:nọ' dispossession, and honor the ongoing connection of Gayogohó:nọ' people, past and present, to these lands and waters.

This land acknowledgment has been reviewed and approved by the traditional Gayogohó:no' leadership.



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